Alarm Codes

Alarm clearing

Method 1：

By setting bit 7 of 6040h to 1, switches state machine from fault to initialization completion , No fault(Switch on disabled).

Method 2：

Use auxiliary function “AF_ACL”

Press M to select auxiliary function , Press SET to enter into “AF_ACL” , Press and hold to clear the alarm

Method 3：

Set IO input function as Alarm clear input “ (A-CLR)”：refer to switch input interface connection to clear the alarm.

Alarm List

Error Code Display	1001h	603Fh	ETG Code	Alarm Description
Er 0A0	0x04	0x3150		Phase A circuit current detection error
Er 0A1	0x04	0x3151		Phase B circuit current detection error
Er 0A3	0x04	0x3153		Motor power cable not connected
Er 0b0				Control circuit power supply voltage too low
Er 0b1	0x04	0x3206		Control power supply voltage too high
Er 0C0	0x04	0x3211		DC bus overvoltage
Er 0d0	0x04	0x3221		DC bus undervoltage
Er 0d1	0x04	0x3130		Single phasing of main power supply
Er 0d2	0x04	0x3222		No main power supply detected
Er 0E0	0x02	0x2211		Overcurrent
Er 0E1	0x02	0x2212		Intelligent Power Module (IPM) overcurrent
Er 0E2	0x02	0x2218		Power output to motor shorted to ground
Er 0E4	0x02	0x2230		Phase overcurrent
Er 0f0	0x08	0x4210		Driver overheated
Er 100	0x02	0x8311		Motor overloaded
Er 101	0x02	0x8310		Driver overloaded
Er 102	0x02	0x8301		Motor rotor blocked
Er 120	0x80	0x7701		Regenerative resistor overvoltage
Er 121	0x80	0x7702		Holding brake error
Er 122	0x80	0x7703		Regenerative resistor value too low
Er 150	0x80	0x7321		Encoder disconnected
Er 151	0x80	0x7322		Encoder communication error
Er 152	0x80	0x7323		Encoder initial position error
Er 153/Er 154	0x80	0x7325		Multiturn encoder error / Encoder parameter settings error
Er 155	0x80	0x7326		Encoder data overflow
Er 156	0x80	0x7327		Encoder overheated
Er 157	0x80	0x7328		Encoder count error
Er 170	0x80	0x7324		Encoder data error
Er 171	0x80	0x7325		Encoder parameter initialization error
Er 180	0x20	0x 8611		Excessive position deviation
Er 181				Excessive velocity deviation
Er 190	0x20	0x 8401		Motor vibration too strong
Er 1A0	0x20	0x 8402		Overspeed
Er 1A1	0x20	0x 8403		Velocity out of control
Er 1b0	0x20	0x 8612		Bus input signal dithering

Er 1b1	0x20	0x 8503		Incorrect electronic gear ratio
Er 1c0	0x02	8313		Both STO failed
Er 1c1	0x02	8313		1st STO failed
Er 1c2	0x02	8313		2nd STO failed
Er 210	0x80	0x6321		I/O input interface assignment error
Er 211	0x80	0x6322		I/O input interface function assignment error
Er 212	0x80	0x6323		I/O output interface function assignment error
Er 240	0x80	0x5530		EEPROM parameters initialization error
Er 241	0x80	0x5531		EEPROM hardware error
Er 242	0x80	0x5532		Error saving alarm history record
Er 243	0x80	0x5533		Error occurred when saving vendor parameters
Er 244	0x80	0x5534		Error occurred when saving communication parameters
Er 245	0x80	0x5535		Error occurred when saving parameter 402
Er 246	0x80	0x5536		Data saving error during power-off
Er 260	0x80	0x7329		Positive/Negative position limit triggered under non-homing mode
Er 270				Analog 1 input overrun limit
Er 271				Analog 2 input overrun limit
Er 280	0x80	0x7201		Output pulse frequency too high
Er 570	0x80	0x5441		Forced alarm input valid
Er 5f0	0x80	0x7122		Motor model no. detection error
Er 5f1	0x80	0x1100		Driver power module detection error
Er 600	0x80	0x6204		Main loop interrupted timeout
Er 601	0x80	0x6204		Velocity loop interrupted timeout
Er 700	0x80	0x7001		Encryption error
Er 73A	0x10	0x873 A		SyncManager2 lost
Er 73b	0x10	0x873 B		SYNC0 lost
Er 73c	0x10	0x873 C		Excessive Distributed Clock error
Er 801	0x10	0x8201	0x0001	Unknown communication error
Er 802	0x80	0x5510	0x000 2	Memory overflow
Er 803	0x80	0x5511		RAM out of bound
Er 805	0x80	0x6202		FOE firmware upgrade failed
Er 806	0x80	0x6201		Saved ESI file does not match driver firmware

Er 811	0x10	0xA001	0x0011	Invalid EtherCAT transition request
Er 812	0x10	0xA002	0x0012	Unknown EtherCAT state machine transition request
Er 813	0x10	0x8213	0x0013	Protection request from boot state
Er 814	0x80	0x6203		Invalid firmware
Er 815	0x10	0x8215	0x0015	Invalid mailbox configuration under boot state
Er 816	0x10	0x8216	0x0016	Pre-Op status is invalid for the mailbox configuration
Er 817	0x10	0x8217		Invalid SyncManager configuration
Er 818	0x10	0x8211		No valid input data
Er 819	0x10	0x8212		No valid output data
Er 81A	0x10	0xFF02	0x871A	Synchronization error
Er 81b	0x10	0x821B	0x001B	SyncManager2 watchdog timer timeout
Er 81C	0x10	0x821C	0x001C	Invalid SyncManager type
Er 81d	0x10	0x821D	0x001D	Invalid output configuration
Er 81E	0x10	0x821E	0x001E	Invalid input configuration
Er 81f	0x10	0x821F		Watchdog configuration invalid
Er 821	0x10	0xA003	0x0021	Waiting for EtherCAT state machine Init state
Er 822	0x10	0xA004	0x0022	Waiting for the EtherCAT state machine Pre-Op state
Er 823	0x10	0xA005	0x0023	Waiting for master device for Safe-Op request
Er 824	0x10	0x8224	0x0024	Invalid process data input mapping
Er 825	0x10	0x8225	0x0025	RPDO mapping invalid (length, parameter not present, no this property)
Er 827	0x10	0x8227		Free running mode is not supported
Er 828	0x10	0x8228		Sync mode not supported
Er 82b	0x10	0x8210	0x002B	Invalid inputs and outputs
Er 82C	0x10	0x872C	0x002C	Fatal synchronization error
Er 82d	0x10	0x872D	0x002D	No synchronization error
Er 82E	0x10	0x872E	0x002E	Synchronization cycle time is too short
Er 830	0x10	0x8730	0x0030	Invalid Distributed Clock synchronization settings
Er 832	0x10	0x8732	0x0032	Distribution Clock phase-locked loop failure
Er 833	0x10	0x8733		DC sync IO error

Er 834	0x10	0x8734		DC sync timeout
Er 835	0x10	0x8735		Distribution Clock cycle time is invalid
Er 836	0x10	0x8736	0x0036	Invalid Distribution Clock synchronization cycle time
Er 850	0x80	0x5550	0x0050	EEPROM is inaccessible
Er 851	0x80	0x5551	0x0051	EEPROM error
Er 852	0x80	0x5552	0x0052	Hardware is not ready
Er 860	0x80	0xFF01		EtherCAT frame lost per unit time exceeds limit
Er 870	0x80	0x5201		Driver can't be enabled under current control mode

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